



Bowen Craggs Survey Widget Accessibility Notes

December 2020

JUNE 2025 NOTE

We are aware the WCAG guidance has been updated. Our initial review suggests that there are no significant changes that impact our survey widget, but we are working on an updated compliance review.

We have moved our survey tool to a Survey Monkey platform since our 2020 audit, with accessibility as one of the key drivers for this move. You can [read more about Survey Monkey's accessibility commitment on its website](#).

**BOWEN CRAGGS SURVEY WIDGET ACCESSIBILITY NOTES
DECEMBER 2020**
WCAG 2.1 COMPLIANCE REPORT – 10/12/20

- 1.1.1 Non-text Content Level A - PASS
- 1.2 Time-based Media (and sub items) - NA
- 1.3.1 Info and Relationships Level A - PASS
- 1.3.2 Meaningful Sequence Level A - PASS
- 1.3.3 Sensory Characteristics Level A - PASS
- 1.3.4 Orientation Level AA (Added in 2.1) - PASS
- 1.3.5 Identify Input Purpose Level AA (Added in 2.1) - NA
- 1.3.6 Identify Purpose Level AAA (Added in 2.1) - PASS
- 1.4.1 Use of Color - Level A - PASS
- 1.4.2 Audio Control Level A - NA
- 1.4.3 Contrast (Minimum) Level AA - CONTENT DEPENDENT - DEFAULT PASSES
- 1.4.4 Resize text Level AA - PASS
- 1.4.5 Images of Text Level AA - NA
- 1.4.6 Contrast (Enhanced) Level AAA - CONTENT DEPENDENT - DEFAULT PASSES 1.4.7
- Low or No Background Audio Level AAA - NA
- 1.4.8 Visual Presentation Level AAA - FAIL1
- 1.4.9 Images of Text (No Exception) Level AAA - NA
- 1.4.10 Reflow Level AA (Added in 2.1) - PASS
- 1.4.11 Non-text Contrast Level AA (Added in 2.1) - PASS
- 1.4.12 Text Spacing Level AA (Added in 2.1) - PASS
- 1.4.13 Content on Hover or Focus Level AA (Added in 2.1) - PASS
- 2.1.1 Keyboard Level A - PASS
- 2.1.2 No Keyboard Trap Level A - PASS2
- 2.1.3 Keyboard (No Exception) Level AAA - PASS
- 2.1.4 Character Key Shortcuts Level A (Added in 2.1) - NA
- 2.2.1 Timing Adjustable Level A - NA
- 2.2.2 Pause, Stop, Hide Level A - NA
- 2.2.3 No Timing Level AAA - PASS
- 2.2.4 Interruptions Level AAA - PASS
- 2.2.5 Re-authenticating Level AAA - NA
- 2.2.6 Timeouts Level AAA (Added in 2.1) - NA
- 2.3.1 Three Flashes or Below Threshold Level A - PASS
- 2.3.2 Three Flashes Level AAA - PASS
- 2.3.3 Animation from Interactions Level AAA(Added in 2.1) - PASS
- 2.4.1 Bypass Blocks Level A - NA
- 2.4.2 Page Titled Level A - NA

- 2.4.3 Focus Order Level A - PASS
- 2.4.4 Link Purpose (In Context) Level A - PASS
- 2.4.5 Multiple Ways Level AA - NA
- 2.4.6 Headings and Labels Level AA - PASS
- 2.4.7 Focus Visible Level AA - PASS
- 2.4.8 Location Level AAA - NA
- 2.4.9 Link Purpose (Link Only) Level AAA - PASS
- 2.4.10 Section Headings Level AAA - NA
- 2.5.1 Pointer Gestures Level A (Added in 2.1) - NA
- 2.5.2 Pointer Cancellation Level A (Added in 2.1) - PASS
- 2.5.3 Label in Name Level A (Added in 2.1) - PASS
- 2.5.4 Motion Actuation Level A (Added in 2.1) - PASS
- 2.5.5 Target Size Level AAA(Added in 2.1) - PASS
- 2.5.6 Concurrent Input Mechanisms Level AAA(Added in 2.1) - PASS
- 3.1.1 Language of Page Level A - NA
- 3.1.2 Language of Parts Level AA - CONTENT DEPENDENT - DEFAULT PASSES³
- 3.1.3 Unusual Words Level AAA - NA
- 3.1.4 Abbreviations Level AAA - NA
- 3.1.5 Reading Level Level AAA - CONTENT DEPENDENT - DEFAULT PASSES
- 3.1.6 Pronunciation Level AAA - CONTENT DEPENDENT - DEFAULT PASSES
- 3.2.1 On Focus Level A - PASS
- 3.2.2 On Input Level A - PASS
- 3.2.3 Consistent Navigation Level AA - NA
- 3.2.4 Consistent Identification Level AA - NA
- 3.2.5 Change on Request Level AAA - PASS 4
- 3.3.1 Error Identification Level A - NA
- 3.3.2 Labels or Instructions Level A - NA
- 3.3.3 Error Suggestion Level AA - NA
- 3.3.4 Error Prevention (Legal, Financial, Data) Level AA - NA
- 3.3.5 Help Level AAA - NA
- 3.3.6 Error Prevention (All) Level AAA - NA
- 4.1.1 Parsing Level A - CONTENT DEPENDENT - DEFAULT PASSES
- 4.1.2 Name, Role, Value Level A - PASS
- 4.1.3 Status Messages Level AA (Added in 2.1) - NA

Footnotes

¹ Default content / styling passes everything other than "Foreground and background colors can be selected by the user." This would be more a function of the page so if the integrating website uses this they can override styling of the widget to implement in the widget also.

² WCAG further says in "Understanding Success Criterion 2.1.2" "There may be times when the functionality of the Web page restricts the focus to a subsection of the content, as long as the user knows how to leave that state and "untrap" the focus.

and gives the following example:

A modal dialog box - A Web application brings up a dialog box. At the bottom of the dialog are two buttons, Cancel and OK. When the dialog has been opened, focus is trapped within the dialog; tabbing from the last control in the dialog takes focus to the first control in the dialog. The dialog is dismissed by activating the Cancel button or the OK button.

³ The language of elements within a page do not need to be specified if the language of the whole page is correctly specified and the elements within that page have the same language. There's now a mechanism in place to set the language for each dialog which is only needed if it's different from the language of the page it's added to.

⁴ It could be argued that use of a modal popup is a failure here. However the WCAG working group responsible clarified this last year:

"In terms of the effect on the user, the opening of a custom dialog as a result of loading a page can be as much a disorienting event as the opening of a new browser window . However, in the discussion of this issue, it has been pointed out that there may be valid use cases for opening a custom dialog and setting focus to it which should not be considered a Failure. As it stands, a custom dialog is not technically a new window so it seems reasonable for now to apply a narrow interpretation to F52 and not include custom dialogs. The Working group will need to discuss the option of extending the text of F52 to bring automatically loading custom elements (and possibly new elements like the native dialog element) into scope."

<https://github.com/w3c/wcag/issues/538>

SURVEY WIDGET - CHECK FOR EVERY IMPLEMENTATION

Everything above marked as "CONTENT DEPENDENT"